

### HCL serves 762,000 residents in 46 suburban communities

#### LIBRARIES

- 26 libraries

#### CARDHOLDERS

- 476,000 people have library cards and are considered active users
- 78,000 signed up for cards in 2006

#### COLLECTION

- 2 million books, magazines, compact discs, DVDs, audiobooks, videos
- 13 million checkouts, an average of 17 books, DVDs, etc., per suburban resident
- 6 million checkouts of juvenile books; 7 million adult checkouts

#### ELECTRONIC RESOURCES

- Over 10 million visits to the HCL public website
- 1010 public computers throughout the system
- Wireless Internet access at all libraries
- 90 subscription databases used 512,000 times

#### OUTREACH

- 2 Readmobiles serve 90 childcare and early childhood development sites
- Hmong, Spanish and Somali outreach liaisons link HCL to residents
- Library staff visit 48 senior assisted living sites and extended living campuses and 4 adult learning centers

#### REFERENCE QUESTIONS

- 686,000 reference and readers' advisory inquiries answered

#### PROGRAMS AND CLASSES

- 265,000 people attended library-sponsored programs
- 91,300 children participated in storytimes, programs and tours
- 620 classes were attended by groups ranging from 4 to 10 customers

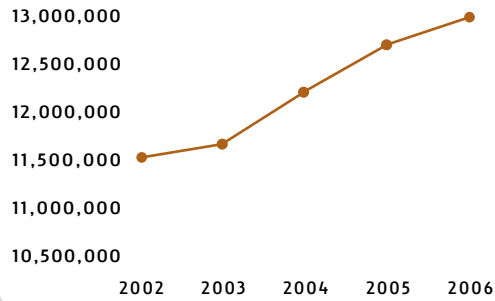
#### COMMUNITY CONNECTIONS

- Volunteers and Friends contributed 51,000 hours to expand the reach of HCL services

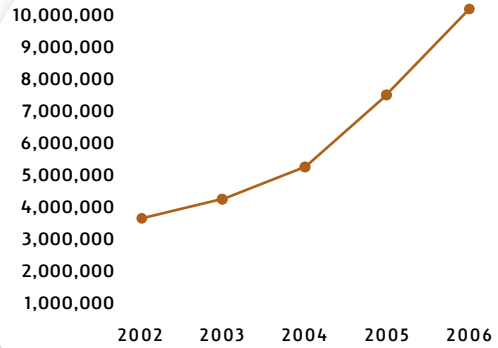
#### RESOURCES

- \$40 million operating budget
- 473 full-time equivalent staff

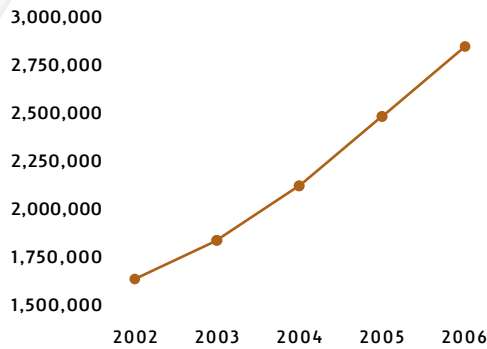
# Library Growth: 2002-2006



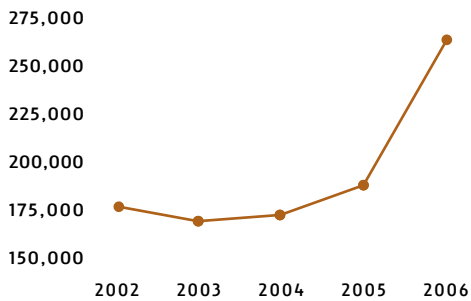
**Book and A/V Checkouts**  
New downloadable audio eBooks added in 2006



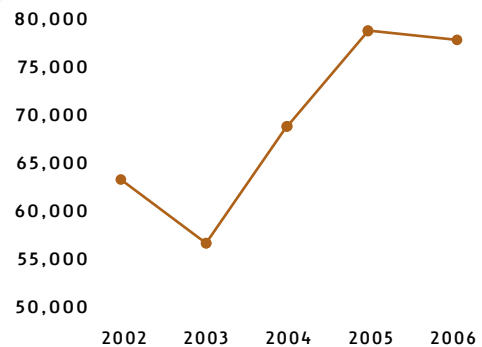
**Public Homepage Visits**  
Reserve a book feature, subscription databases, access to reading lists, electronic resources



**Requests Placed**  
Books, CDs, DVDs reserved for pickup at libraries



**Program Attendance**  
Free literacy programs including storytimes, book clubs, author talks, technology, computer classes



**New Cardholders**  
Brookdale, Oxboro, Penn Lake, Southdale, and Wayzata libraries were closed during portions of 2003