How At Home Service Works

Library materials and services are delivered in person by a volunteer or sent through the U.S. mail at no charge to you with return postage included.

At Home Service provides you with access to a wide range of materials and services from Hennepin County Library, such as:

- Large and regular print books
- Books on CD
- DVDs
- Music CDs
- Magazines
- Newspaper articles
- Information from the Internet

To begin At Home Service, request materials or ask questions:

CALL: 612-543-8850
Staff are available Monday-Friday, 10 a.m.-5 p.m.

EMAIL: or-staff@hclib.org

Complete and return this application to any Hennepin County library or mail to:
Hennepin County Library Outreach - At Home Service
12601 Ridgedale Dr.
Minnetonka, MN 55305

Data privacy: For At Home Service patrons, library staff keep a record of materials borrowed to avoid sending the same title more than once to an individual.

Outreach services bring the library to anyone facing barriers, strengthening individuals and families, improving quality of life, creating community, and increasing understanding of library resources.

A free library service for any resident of Hennepin County who is unable to visit the library due to illness, disability or visual impairment.
Name__________________________________________________________

Address__________________________________________________________________________

City________________________State_________Zip____________________________

Phone________________________Birthdate_______________________________

Email___________________________________________________________

Signature________________________Date______________________________

Please provide the following emergency contact information:

Name________________________Phone______________________________

Relationship________________________________________________________

1 Is the address provided a senior residence, nursing home or assisted living?
   □ Yes  □ No  If yes, which one?_____________________________________

2 Reason you are unable to visit a library:
   □ Illness    □ Disability    □ Visual impairment    □ Other___________

3 How long do you need service?
   □ 2-6 months    □ Ongoing    □ Winter only

4 How do you prefer to receive materials?
   □ By volunteer  □ By mail (postage is paid both ways)
   If by volunteer, do you know someone who is willing to bring the materials to you?
   □ Yes  □ No
   If yes, name________________________Phone____________________

5 Do you have a library card?
   □ Yes  □ No  If yes, library card #____________________________

6 What format do you prefer? Check as many as apply.
   □ Large print  □ Regular print  □ Books on CD  □ DVD
   □ Music CD  □ Magazine

7 To help us choose materials for you, please tell us some of your favorite authors, titles or subjects.
   ___________________________________________________________________
   ___________________________________________________________________
   ___________________________________________________________________

8 How did you hear about At Home Service?
   □ Relative  □ Friend  □ Hennepin County Library staff
   □ Human services agency  □ Other_______________________________